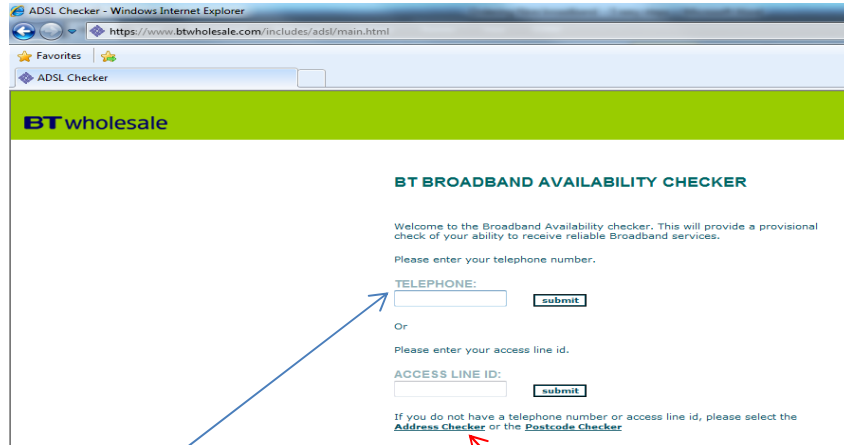


## BT Wholesale Broadband Availability Checker Instructions

1. Check availability via <https://www.btwholesale.com/includes/adsl/main.html>



**BT wholesale**

**BT BROADBAND AVAILABILITY CHECKER**

Welcome to the Broadband Availability checker. This will provide a provisional check of your ability to receive reliable Broadband services.

Please enter your telephone number.

TELEPHONE:

Or

Please enter your access line id.

ACCESS LINE ID:

If you do not have a telephone number or access line id, please select the [Address Checker](#) or the [Postcode Checker](#)

2. Enter telephone number including area code.
3. If the telephone number doesn't work, then use the Address Checker, as the address checker is more accurate.
4. Enter postcode and building number or name and click submit.

**BT BROADBAND AVAILABILITY CHECKER**

Welcome to the Broadband Availability checker. This will provide a provisional check of your ability to receive reliable Broadband services.

Please enter as fully as possible the address of the premises you would like the broadband service to be provided.

Fields marked with '\*' are required fields and must be completed.

**BUILDING NUMBER**  and/or **BUILDING NAME**

**STREET/ROAD**

**TOWN**

**POSTCODE**

\*

or

**NAD Search:**

Please enter the NAD key and the District ID of the premises you would like the broadband service to be provided.

**NAD KEY**  and **DISTRICT ID**

For the checker response to be valid you must enter an accurate address. Reliable Broadband services are subject to survey and availability. You will need a BT phone line to obtain service.

If you are unable to provide or match your address, please select the [Telephone Number Checker](#) or the [Postcode Checker](#)

5. Check what services and estimated speeds are available.

**BT BROADBAND AVAILABILITY CHECKER**

Address C OF E SCHOOL, CHURCH ST, BONSTALL, MATLOCK, DE4 2AE on Exchange WIRKSWORTH is served by Cabinet 9

Featured Products	Downstream Line Rate(Mbps)		Upstream Line Rate(Mbps)		Downstream Range(Mbps)	Availability Date
	High	Low	High	Low		
FTTC Range A (Clean)	80	76.9	20	20	--	Available
FTTC Range B (Impacted)	80	74.4	20	19	--	Available
WBC ADSL 2+	Up to 1		--		1 to 3.5	Available
ADSL Max	Up to 1		--		0.75 to 2.5	Available
WBC Fixed Rate	0.5		--		--	Available
Fixed Rate	0.5		--		--	Available
<b>Other Offerings</b>						
Fibre Multicast	--		--		--	Available
Copper Multicast	--		--		--	Available

For all ADSL and WBC Fibre to the Cabinet (FTTC) services, the stable line rate will be determined during the first 10 days of service usage.

For FTTC Ranges A and B, the term "Clean" relates to a line which is free from any wiring issues (e.g. Bridge Taps) and/or Copper line conditions, and the term "Impacted" relates to a line which may have wiring issues (e.g. Bridge Taps) and/or Copper line conditions.

Throughput/download speeds will be less than line rates and can be affected by a number of factors within and external to BT's network, Communication Providers' networks and within customer premises.

The Stop Sale date for Datastream is from 30-Jun-2012; the Formal Retirement date for Datastream is from 30-Jun-2014. The Stop Sale date for IPstream is from 31-Oct-2013; the Formal Retirement date for IPstream is from 30-Jun-2014.

**Note:** If you decide to place an order for a WBC fibre product, an appointment may be required for an engineer to visit the end user's premises to supply the service.

The DP is external to the end user premises.

Please note that postcode and address check results are indicative only. Most accurate results can be obtained from a telephone number check.

Thank you for your interest.

6. Contact your ISP for more information.

[www.digitalderbyshire.org.uk](http://www.digitalderbyshire.org.uk)